

## Information Technologist

Written by Administrator  
Wednesday, 09 June 2010 22:43 -

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### Information Technologist

Information Technologists answer computer related questions, investigate complaints and work with others in a team environment to resolve users' software and hardware problems.

#### What Do Information Technologists Do?

- Respond to users who are experiencing computer or software related problems
- Explain software errors to computer programmers and recommend changes to programs
- Arrange to have defective software and hardware products replaced or repaired
- Test hardware and software
- Train users on new applications
- Install and maintain hardware, software and peripheral equipment
- Install programs and analyze performance
- Maintain programs once they are in use

#### Where do Information Technologists work?



- AREVA and Cameco
- Manufacturing companies
- Schools and Colleges
- Governments
- Health Authorities and Health Regions

#### Job Titles

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- Computer Specialist
- Information Technology Specialist
- Client Support Analyst
- Help Desk Support Analyst
- Information Clerk
- Technical Support Analyst

### What characteristics do you need?

- Excellent oral and written communication skills
- Ability to pay close attention to details
- Good decision making and problem solving skills
- Aptitude for mathematics and science
- Remain patient and persistent when dealing with frustrating problems and users
- Work well under pressure and meet deadlines

**Estimated Average Hourly Wage from Service Canada - Saskatchewan - \$33.89/hour**

### Post-Secondary Institute

- University of Saskatchewan – Bachelor of Science in Computer Science
  - o Degree Program
  - o Require: Grade 12 with a minimum of 70% average including Math B30 and Math C30
  - o Length: four-years

Career Ambassador Project

Community Vitality Monitoring Partnership Process

306-425-6883